



Consumer Financial  
Protection Bureau

## Have an issue with a predatory lender?

**Submit a complaint to the Consumer Financial Protection Bureau!!**

Tell us about your issue—we'll forward it to the company and work to get you a response—generally within 15 days.

You can also submit a claim regarding:

### LOANS

- Mortgages
- Student loans
- Vehicle loans or leases
- Payday loans
- Other consumer loans

### Products and Services

- Bank account or service
- Credit card or prepaid card
- Credit reporting
- Debt collection
- Money transfer or virtual currency

**Complaint Submitted** → **Review and Route** → **Company Response** →  
**Complaint Published** → **Consumer Review** → **Analyze and Report**

*(The process is simple. Visit our website, call, mail, or fax us )*

[consumerfinance.gov/complaint](http://consumerfinance.gov/complaint)  
(855) 411-CFPB (2372)  
M-F 8am-8pm

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